PHILOSOPHICAL FOUNDATIONS OF EMPATHETIC LEADERSHIP

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ABSTRACT

This paper presents the Empathetic Leadership Model from a philosophical point of view and has its starting point right at the thinking of several Mexican philosophers who have done studies about the Mexican people's ideology. Thus, every component of the model is supported and so are their interactions and the propositions that make the model work effectively inside a complex society such as the Mexican one.

Here, it is also defined the concept of solidarity and its importance within the Empathetic Leadership Model; through such definition it is also explained how human beings are to respond regarding their human relationships either solidarity is considered as a "service" or it is seen as a "gift". The effect of this attitude over national enterprises would be portrayed by a remarkable productivity increase, cost reduction and products and service generation with added value.

In this sense, the Empathetic Leadership Pyramid is proposed with the firm intention of joining the main features that Mexicans would have to develop in order to be not only effective and efficient but also creative and innovative at work, with which a high competitiveness index is guaranteed compared to foreign enterprises.

KEY WORDS